EURES
Guidelines to create your EU login credentials to access the EURES portal account
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As of January 2022, the EURES portal has a safe new system to sign into your account: EU Login.

This guideline helps you to create your EU Login account on the ECAS website. Once your login is created and two-factor authentication (2FA) is set up, you can access the EURES portal by using its own login feature (https://ec.europa.eu/eures/public/homepage).

It is very simple and straightforward – just follow these three steps to gain access to your account and benefit from the many services of the portal:

**Step 1.** Create your EU Login on the ECAS website.

**Step 2.** Set up two-factor authentication.

**Step 3.** Sign in to the EURES portal with an EU Login two-factor authentication.
HOW DOES IT WORK?

EU Login verifies your identity and allows you to recover your personal settings, history, and access rights in a secure way. It guarantees to a greater extent the security of all of your personal data stored on the portal.

Please note that the EU Login credentials/account is different from the EURES portal account.

EU Login is the system to access an account on the EURES portal, but setting an EU login account up is done on its own system called ECAS.

Follow this guide step by step to access your EU Login credentials on the EURES portal:

- If you do not have EU Login credentials, go to Step 1. Create your EU Login on the ECAS website.
- If you have an EU Login, follow Step 3. This shows how to sign in and access the EURES portal.

Setting up your account using the 2FA method  
(only two, out of several, methods are considered for EURES)
**GUIDELINES TO CREATE YOUR EU LOGIN CREDENTIALS**

You can create EU Login credentials here: https://webgate.ec.europa.eu/cas/.

Click on the 'Create an account' link on the EU Login main page.

Click on the 'Create an account' link on the EU Login main page.

Fill in the form provided with your personal details:

- **First name** – Your first name cannot be left empty.
- **Last name** – Your last name cannot be left empty.
- **E-mail** – Enter the e-mail address you used on the EURES portal as your preferred address.
- **Confirm e-mail** – Type your e-mail address in again to make sure it is correct.
- **E-mail language** – The language used when EU Login sends you e-mails, regardless of the language used on the interface. EU Login only sends you e-mails to validate your identity or to notify you about the security of your account.
- **Captcha code** – In some cases, a captcha code may show. If so, enter the letters and numbers in the picture to demonstrate you are legitimately creating an account. If the code is too difficult to read, click on the button with two arrows to generate a new one.
- **Privacy statement** – Check the privacy statement by clicking on the link, and tick the box to accept the conditions.

Click on 'Create an account' to proceed.
If the form is correctly filled in, an e-mail will be sent to the address you provided (be sure it’s the same as the one used for your EURES portal account) in order to verify that you have access to it.

After a couple of minutes, you should receive an e-mail in your mailbox. If you cannot find the e-mail, check your spam or junk folder.

Click the link in the e-mail or copy/paste it in the address bar of your browser within 24 hours.

You will be invited to select a password and to confirm it, to make sure you did not mistype it. The ‘E-mail’ field is pre-filled and cannot be changed. It should contain the e-mail address you provided previously.

Tip:

Use the same email address in EU login as the one used for the EURES portal account.
STEP 1 – CREATE YOUR EU LOGIN CREDENTIALS

Type the password you want to use in the ‘New password’ field.

It must contain at least 10 characters and a combination of:

- Upper case: A to Z
- Lower case: a to z
- Numeric: 0 to 9
- Special characters !"#$%&'()*+,-./;:<=>?@\]^_`{|}~

Select a password as long and as complex as you can in order to make your account more secure, but keep in mind that you will have to remember it.

Type your password again in the ‘Confirm new password’ field and click on ‘Submit’.

You are now authenticated and can proceed to the EURES service. Click on ‘Proceed’ in order to do so.
You will be prompted to ‘Sign in to continue’.

Type your **password** again to be able to start Step 2.

At this stage, **only the password** is available as the first authentication method.
STEP 2 – SET UP THE TWO-FACTOR AUTHENTICATION FOR EURES

Once your EU Login credentials are created and you are logged in with your password (you completed the first authentication method), you need to set up the second authentication method – EU Login.

EU Login supports a variety of authentication methods but for EURES we focus only on two options:

- For those who do not have a smartphone, consider the option ‘mobile phone + SMS’;
- For those that do have a smartphone, consider the mobile app option.

Setting up mobile phone + SMS

If you do not have a smartphone, this is your best option: to register a mobile phone number to receive the second authentication by SMS.

There are just two steps:

- Add your phone number to your EU Login account;
- Choose the ‘Mobile phone + SMS’ authentication method.

EU Login

Once successfully authenticated (Step 1), move the mouse over the gear at the top right-hand corner to display the menu and select ‘My Account’.
Add a phone number to receive SMS

Click on ‘Manage my mobile phone numbers’.

Click on ‘Add a mobile phone number’.

Add your mobile phone details and click on ‘Add’.
STEP 2 – SET UP THE TWO-FACTOR AUTHENTICATION FOR EURES

Once your number is added, a **challenge code** will be sent via SMS to your mobile number.

**Type the challenge** you received in the ‘SMS text challenge’ fields and click on ‘**Sign in**’ to proceed to the service you requested to use.

Your mobile number is now added to your account and can be used to log in to EU Login on the EURES portal, using two-factor authentication by SMS.
Setting up SMS as an authentication option

Access the EURES portal on the Login feature. You will be prompted by the ‘Welcome back’ sign in screen.

Type your **password** again to be able to start **Step 2**.

In the field ‘Choose your verification method’ for two-factor authentication select ‘**Mobile Phone + SMS**’.

Enter your password in the ‘**Password**’ field.

Enter your previously registered mobile phone number in the ‘**Mobile phone**’ field, starting with a plus sign and the country code. Do not include dots, parenthesis or hyphens.

When clicking ‘**Sign in**’, an SMS will be sent to your mobile device. The SMS contains a **challenge code** made of nine characters separated with hyphens (a minus sign).

Type the challenge you received in the ‘**SMS text challenge**’ fields.

Click on ‘**Sign in**’ to proceed to the service you requested to use.

Congratulations, you made it! You are now successfully logged in.
Option to set up the EU Login mobile app

This is an additional option for those with a smartphone (we recommend it). To set up this option, you need to follow 3 steps:

- Download the app.
- Set up ‘Mobile devices’ on your EU Login credentials on the ECAS website.
- Choose the ‘Mobile app + pin’ authentication method.

Please note that with the ‘Mobile app’, there are other options for second authentication (QR code, EID), but for EURES we will focus on the PIN method. However, you are free to explore whichever method is more convenient for you.

Download EU Login mobile app from the Google Play Store (Android), the App Store (iOS), or the Windows Store (Windows Phone).

The direct links are available on the EU Login screen.

On the ECAS website, once successfully authenticated (in Step 1), move the mouse over the gear at the top right-hand corner to display the menu and select ‘My Account’.
Click on ‘Manage my mobile devices’.

Click on ‘Add a mobile device’.

Fill in the required information on the ‘Add a mobile device’ screen. You need to provide a name for your device and set up a four-digit PIN code.

You will be prompted to provide the PIN code when authenticating, so make sure you select one that you can easily remember.

Tip: Avoid PIN codes that can be easily guessed, such as your birth year.

Click on the submit button.
So, now that you have a mobile device registered on the EU Login and the mobile app installed on your smart device, follow the next steps to set up the second authentication with the mobile app.

Open the EU Login app on your phone and select the ‘Initialise’ option. Follow the instructions on-screen and allow access to your camera.
The QR code scanner will start on your mobile device, and a QR code will be displayed on the screen of your PC.

Point the camera of your mobile phone to your PC screen until the QR code is recognised.

In the 'Authenticate' screen, enter the four-digit PIN code you set up earlier and click on 'Authenticate'.

A success message will be displayed on your device, confirming the setup of your mobile device with EU Login.

Your EU Login mobile app is successfully installed and can be used for authenticating. Click on 'Continue' to be redirected to the welcome screen.
STEP 3 – SIGN IN WITH A TWO-FACTOR AUTHENTICATION EU LOGIN

Now, that you have set up your EU Login credentials and the option for second authentication, you can sign in.

To sign in, you must first go the EURES portal (ec.europa.eu/eures) in the ‘Login’ feature to connect. Then, the option that you have chosen in the setup will be the only one showing to you and it will be very straightforward from then on.

EU LOGIN SIGN IN

**2FA mobile phone + SMS**
1. Fill in with your password
2. Fill in your phone number
3. Introduce challenge from SMS
4. Sign in

**2FA mobile app**

**PIN method**
1. Fill in with your password
2. Sign in
3. Introduce PIN on the app on your phone

**QR Code or EID methods**
Sign in with ‘Mobile Phone + SMS’

The ‘Mobile Phone + SMS’ shows as the verification method by default because you chose this option in Step 1.

Enter your password in the ‘Password’ field.

Enter a previously registered mobile phone number in the ‘Mobile phone’ field, starting with a plus sign and the country code. Do not include dots, parenthesis or hyphens.

When clicking ‘Sign in’, an SMS will be sent to your mobile device. The SMS contains a challenge code made of nine characters separated with hyphens (a minus sign).

Type the challenge you received in the ‘SMS text challenge’ fields.

Click on ‘Sign in’ to proceed to the service you requested to use.

Congratulations, you made it! You are now successfully authenticated and logged into the EURES portal.
**STEP 3 – SIGN IN WITH A TWO-FACTOR AUTHENTICATION EU LOGIN**

If your option for the second authentication is the mobile app

In the ‘Choose your verification method’ box ‘EU Login mobile app PIN’ is the only method showing, because you took this option in Step 2.

Please note that with the mobile app, there are other options for second authentication (QR code, EID), but for EURES we will focus on the PIN method. However you are free to explore whichever method is more convenient for your national context and type of phone.

The ‘EU Login Mobile App PIN Code’ is the verification method, showing by default.

Enter your password in the ‘Password’ field.

Click the ‘Sign in’ button.

On your phone, the EU Login mobile app PIN code opens automatically and prompts you to enter your PIN code.

Enter your PIN code and tap on ‘Authenticate’.

If the app is active (in the foreground), it will automatically redirect you to the browser selector.

If the app is in the background, a notification is displayed on your device. Please accept this notification to be redirected successfully.

Congratulations, you made it! You are now successfully logged in.